

Price Condition:

Blue Ox Outfitters holds the right to cancel the discount price status if dealer does not or cannot meet within the terms and conditions contained herein, in a reasonable frame. All prices are subject to change without notice.

Remark:

Price levels are applicable within the US. Price structures may or may not apply in Canada, please check with your account representative importer/distributors. Please do not ask for additional discount. There will be no exceptions made. Wholesale price structure and pricing are subject to change without notice.

Price Structure:

All price levels do not include shipping. If there is a price increase, you will be notified upon ordering.

Shipping:

All orders shipped UPS Ground Service within 48 States. All oversize shipments will be shipped via UPS Supply Solutions or best means. If you have a preferred carrier or freight lines, prior arrangement must be made at the time of purchase. All initials refused orders will be subject to 20% restocking fee plus freight charges. If there is a reoccurrence, the orders must be prepaid by cashier check in advance prior to shipment. (Not applicable for Canada % other areas).

Terms:

We accept advance wire transfers, prepaid, money orders, bank certified check or cashier checks drawn under U.S. Currency. Company check is also acceptable upon verification of credit approval. Please check your account representative prior to ordering. (The company checks approval may take 4 to 6 weeks for processing). All NSF checks will be charged \$25.00 for bank service fee. Open account status is available to qualified wholesalers upon furnishing an annual sale report, additional certified CPA documentation and signed personal guarantee forms.

Damaged/Shortage Merchandise:

All merchandise is sold ex-work, which means that our responsibility ends after the goods leaves our warehouses. Claims for lost or damaged goods must be made directly with the carrier. If you required insurance on the goods, please notify your account representative during ordering. All damaged merchandise must be reported to the carrier immediately (24 hrs) upon receipt of the goods. You will be required to provide a damage claim number or discrepancy report from the carrier prior to contacting your account representative within 48 hrs. Blue Ox Outfitters will not be responsible for any claim after 3 days upon receipt of goods. All shortage must be reported to Blue Ox Outfitters within 24 hours of receipt. Blue Ox Outfitters will not be responsible for any shortage claims after 24 hours.

Returns & Exchanges:

To return or exchange, you must notify your account representative within 10 days from

the date of the invoice, to obtain a Return Merchandise Authorization (RMA) number. All return/exchange merchandise without an RMA number will be refused and returned back to the shipper. The products must be unused, in original packaging and in resalable condition. Subject to 20% restocking fee. All delinquent returns after 10 days are subject to 50% restocking fee. A copy of the sales invoice, your packing list and a copy of Blue Ox Outfitters Merchandise Return Slip Form must accompany all returns and exchanges. Please allow 14 days for credit or exchange items. Merchandise credit or exchange will be authorized only after completion of the Blue Ox Outfitters Merchandise Return Form is filled out completely and must be done via fax or e-mail, before obtaining the RMA number will be issued. Please contact your account representative to obtain a copy of MRF form. Any item(s), which have been pre-installed, cut or modified in any way, will not be eligible for credit or refund. All returns must be sent prepaid- no collect shipments or C.O.D. shipments will be accepted.

Warranty:

Blue Ox Outfitters will warranty all products from manufacturer defects in material and workmanship for the LIFETIME of stainless steel products and FIVE years for black powder coat products from the date of the invoice. Blue Ox Outfitters will not honor warranty arising from shipping damage, improper handling or installation, neglect, or abuse. Electrical items and components are not warranted. All defective merchandise will either be repaired or replaced at the sole discretion of Blue Ox Outfitters quality control staff upon receipt and inspection of said merchandise. Please contact your account representative for RMA number. Blue Ox Outfitters will not honor or will not be responsible for merchandise that does not have a RMA number.

Attention:(Disclaimer)

Blue Ox Outfitters products are designed to be sold as decorative accessories, and should not be relied upon as protection for passengers and vehicle. The buyer assumes all risk and liability whatsoever resulting from the use of said products. There are limitations to the severity of impact that the products sold herein can withstand and the products are not substitute for safe and careful driving.

The manufacturer, distributor and retailer will not be held responsible for using them other than specified above. All efforts have been made to avoid printing errors in our product information and literature. However, if there are any specification, application or pricing errors we will not be held responsible.